

The insurance claim process

ONE STEP AT A TIME

SAFETY FIRST

If your home is uninhabitable you may need to seek temporary accommodations.



PREVENT FURTHER DAMAGE

Take any necessary steps to mitigate additional loss.



CONTACT YOUR INSURANCE COMPANY

A representative will give you information about your coverages, deductibles and claim process.



FILE YOUR CLAIM

Complete the necessary paperwork with your insurance company to make your claim official.



DOCUMENT EVERYTHING

Take pictures of damage before and after any emergency repairs. Make a list of the lost, damaged or stolen items.



KEEP EVERYTHING

Do not throw away damaged items or allow a contractor to remove them before your adjuster has completed the inspection.



PREPARE FOR THE ADJUSTER TO VISIT

After you file your claim, an adjuster will contact you to evaluate your loss.



RECEIVE YOUR CLAIM PAYMENT

After the inspection report is completed and reviewed by the insurance company you'll receive your claim check.



BEGIN REBUILDING YOUR LIFE

Use your claim payout to restore your home.

